



# TOUCH SCREEN MANUAL SIGNATURE COMMAND (TSMSC) OPERATING INSTRUCTIONS

This remote control transmitter provides a multifunctional, reliable and user-friendly remote control for the Signature Command fireplace system. The transmitter can manually turn the system on and off. Always check the appliance home owner's manual for additional information, or warnings regarding accessory installation before using this remote control system.

Carefully inspect the contents for shipping damage. If any parts are missing or damaged, immediately contact the dealer from whom you purchased the kit or Ambient Technologies Technical Support at 1 800 398 6195. Do not attempt to install any part of the kit unless all parts are in good condition. Please keep this booklet for future reference.

## CONTENTS OF KIT

Description	Qty
Transmitter	1
Mounting Base	1
Battery Alkaline AAA	4
#6 <sup>3</sup> / <sub>4</sub> " Screws, Zinc	2
Operating Instructions	1

## FEATURES

- Large LCD display
- Touch Screen Panel
- Timer Mode
- Three Flame Height Settings
- Sleep Mode to Save Battery
- Low battery Indication on Transmitter
- Child Proof Lock-out
- LCD Backlight
- On-screen Security Codes Setup on Transmitter

**WARNING**  
**Important Safety Information**

- This remote control system should only be used as described in this manual. Any other use is not recommended and will void the warranty.
- Read this manual thoroughly prior to installing, programming or operating any remote control.
- This remote control transmitter requires **Four (4)** “AAA” alkaline batteries to work.
- Refer to fireplace instructions before using this transmitter.

**NOTE**

Due to the sensitive temperature monitoring components in the transmitter, it is necessary to allow the transmitter to stabilize to room temperature before accurate room temperatures are displayed. If the transmitter is activated from a severe cold condition, allow 15 minutes for accurate temperature readings to appear on the LCD display.

**WARNING**

Turn appliance OFF (at the appliance or remote receiver) if you are away from your house for an extended period of time. Never leave anything on top of the surface of the transmitter.

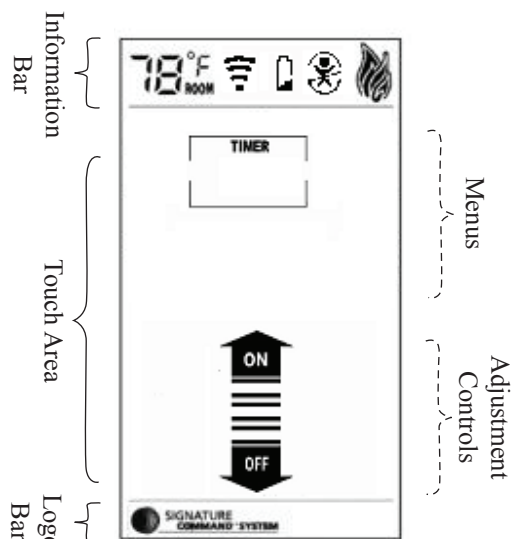
■ Function Areas of the LCD Display

The figure on the right shows the display of the TSMSC LCD.

Information Bar

The information bar shows the room temperature, the “sending signal” radio icon, the low battery indication icon, the child-proof icon, and the flame icon. This area doesn’t have touch buttons.

- The room temperature will always be shown after power-up. It displays the room temperature from 40 °F to 99 °F. “Lo” and “HI” will be displayed when the room temperature is lower than 40°F or higher than 99°F, respectively.
- The radio icon will be shown when the transmitter is sending a signal.
- The low battery indication icon will be shown when the battery voltage is low.
- The child-proof icon will be shown when the child-proof mode is activated.
- The flame icon indicates the current flame height - Off, Low, Medium and High



Function Areas of the LCD Display

## Touch Area

The touch area contains all touch buttons to control the transmitter. It consists of two categories: menus and adjustment arrows. The blue LED backlight lights up for 8 seconds when any of the touch buttons is pressed.

- The menu contains the TIMER buttons.
- The adjustment arrows include ON/up and OFF/down. Their default function is to adjust flame height and turn on/off the fireplace. When a button from the menu is pressed, the ON/up and OFF/down buttons will temporarily become adjustment controls for the selected item. When the adjustment is done, the ON/up and OFF/down buttons go back to flame controller again.

## Logo Bar

The Logo Bar contains the brand logo: Signature Command.

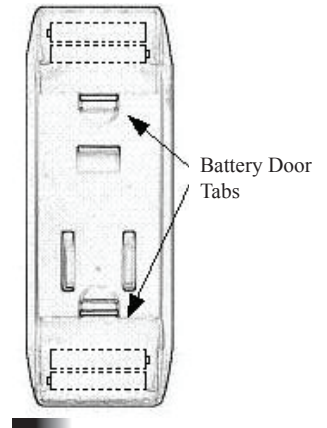
### ■ Initialization and Setting up

#### Installing Batteries:

The remote transmitter has two battery compartments, one on each end of the transmitter. **Always change all four (4) batteries at the same time.**

To install batteries,

1. Press down the battery door tab and pull out to remove the battery door.
2. Install the batteries as indicated inside the battery compartments.
3. Close the battery door by snapping in place.
4. When all **four** batteries are installed, the transmitter will initialize for 5 seconds and then is ready for use.
5. The batteries should be replaced every 12 months or when the low battery icon indicator is displayed.



#### Changing Temperature Unit

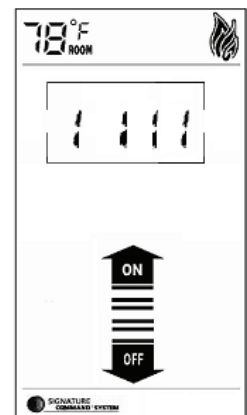
When batteries are installed in the transmitter,

1. All available icons on the LCD will be turned on then be cleared.
2. The LCD will display temperature unit: °F. Use ON Δ to toggle the units between °F and °C within the first 5 seconds.
3. The transmitter enters Manual Mode
4. The LCD displays room temperature with the chosen unit.

#### Setting Privacy Code on Transmitter:

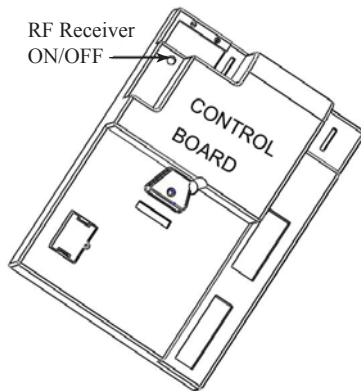
The remote transmitter privacy code is preset in factory. In the event of activation or interference from other nearby transmissions, change the code using the following procedures (learn function must be performed after changing the code):

1. Press the ON/arrow button and the TIMER button at the same time to enter privacy code setup mode.
2. The setup display is shown in the figure. The four digits on the top stand for the privacy code. The default values of the four digits will be all "1".
3. The first digit will be flashing upon entering the setup mode. Push the ON button to toggle its value between "0" and "9", and push the "OFF" button to jump to the next digit. The next digit will then start flashing and the first one stops flashing. Set up the four digits to your choice between "0" and "9".
4. After setting up all the four digits, push "OFF" to finish the process and return to the previous mode.
5. The Signature Command control board then needs to re-learn the new setting.

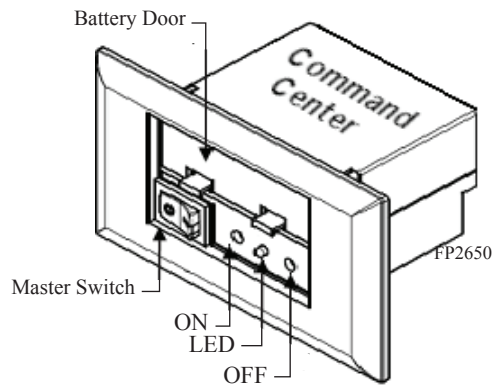


performing Learn Function

1. The RF receiver button on the control board in the fireplace must be in the on position before the learn function can begin (refer to figure for location). With the Command Center master switch in the ON position, use paper clip to depress the recessed button on Control Board, one beep for RF receiver ON or two beeps for RF receiver OFF.
2. Holding the OFF button on the Command Center while turning on the master switch will activate the learn function for the transmitter.
3. After the above operation, two beeps will be given and the green LED on the Command Center will flash for 10 seconds.
4. During the 10 seconds, press the OFF button on the transmitter to learn. Another two beeps will be given to confirm a successful learning.



Control Board



Command Center

**WARNING**

**Do not use two (2) or more remote control systems in the same area with the same privacy code setting, as they will communicate with each other. This may cause the appliances to malfunction.**

Resetting the transmitter:

If the transmitter is not working properly, reinstall the batteries to reset the transmitter.

1. Pull out at least one of the batteries.
2. Press any key on the screen to discharge.
3. Wait for 10 seconds and reinstall the batteries.

Pushing and holding any key for more than 10 seconds until the display refreshes will also reset the transmitter.

### ■ Functions and Operations

General:

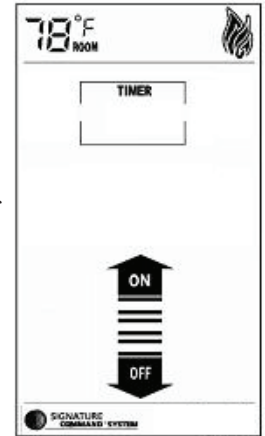
The TSMSC Remote Control has two (2) operating modes: Manual and Timer.

The transmitter will operate the remote receiver from 1 foot to a maximum of 30 feet. The distance is reduced when batteries are low.

## Manual Mode

In this mode, the TIMER button will only display “TIMER”, without showing the time. Pressing the ON/up and OFF/down buttons will change the flame height and turn on/off the fireplace if the TIMER button is not pressed and flashing.

1. Press the ON/up button to turn on the fireplace. The flame icon on the LCD displays High.
2. Press the OFF/down button to decrease the flame height and turn off the fireplace. When the OFF/down button is pressed for three times, the flame icon changes from High to Medium, to Low, then to Off.
3. If the OFF button is held for more than 3 seconds at any flame height, the fireplace will be turned off and the flame icon disappears.
4. Sliding up and down on the arrow buttons can also turn on or turn off the fireplace.
5. If the fireplace is shut off using the above methods in 3 and 4, all the settings will be remembered and will be resumed next time the fireplace is turned on (Memory Off).



## Timer Mode

Press the TIMER button to enter timer mode. The fireplace will stay on for a period of time as specified by the timer and then be shut off by the transmitter when the timer counts down to zero.

1. When the TIMER button is pressed, the Set Time appears in the frame of the button and flashes.
2. Use ON and OFF arrows to increase or decrease the Set Time in 15 min. increments, between 0:00 to 6:00. Sliding up and down on the arrow buttons will increase or decrease the Set Time in 1 hour increments.
3. Push the TIMER button again to confirm the Set Time, the transmitter sends an ON signal to turn on the fireplace.
4. The flashing stops and the ON/up and OFF/down buttons become flame height controller again. The flame height will then stay as set up by the ON/up and OFF/down buttons.
5. To exit Timer Mode,
  - a. Push and hold the TIMER button for 3 seconds Or
  - b. Use the OFF/down buttons to decrease the Set Time to zero Or
  - c. Slide down on the arrow buttons to exit TIMER mode and shut off the fireplace.



## ■ Safety Features

### 1. Low Battery Detection

When low battery condition occurs, the transmitter will turn off the fireplace.

A) Battery voltage is checked every one minute. When the battery voltage is low, the LCD displays a low battery icon which will exist in all modes.

B) The transmitter will not operate with low battery voltage. Change the batteries before the batteries become too weak for normal operations.



### 2. Power On Initialization

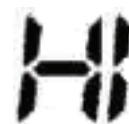
After the power-on initialization, the transmitter sends a signal to turn off the fireplace.

### 3. Thermal Shutdown

When the ambient temperature is more than 99°F, the transmitter will turn off the fireplace.

A) The LCD will display “HI”.

B) The Transmitter will not function until the room temperature has dropped below 99 degree Fahrenheit.



### 4. Low Temperature Condition

When the ambient temperature is less than 40 degrees Fahrenheit, the LCD will display “LO”, and NO SIGNAL will be sent to turn on the appliance.

All functions still remain the same for both Manual Mode and Thermostat Mode



### 5. Child-proof Protection

The child-proof icon will be shown when the child-proof mode is activated by pressing the ON button and the OFF button at the same time for three seconds.

A) Enter childproof mode by pressing and holding both the ON button and the OFF button simultaneously for 3 seconds. The Childproof indicator will be shown on the LCD.

B) Deactivate childproof mode by pressing and holding the ON button and the OFF button simultaneously for 3 seconds again. The Childproof indicator disappears on the LCD.

C) The transmitter cannot be operated in childproof mode.

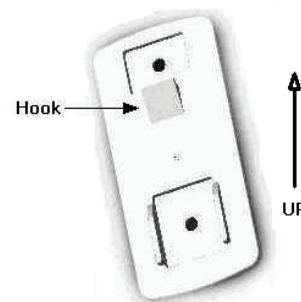


## ■ Using the Mounting Base

The transmitter comes with a mounting base which allows you to hang the transmitter on the wall.

1. Secure the mounting base on the wall with supplied screws. For best viewing angle, make it the same height as your eyes.

2. Hang the transmitter on the hook of the mounting base, then push down so the transmitter is flush to the mounting base.



## TROUBLESHOOTING

Symptom	Causes	Action
1. Battery icon on LCD on transmitter	1. Low Battery	1. Replace batteries. Change batteries every 6 months.
2. LCD display is blank		2. Check battery installation or replace batteries.
3. LCD display shows “funny” display		3. Reset the transmitter (see “Resetting the Transmitter” section).
4. Appliance does not come on	2. The transmitter did not match with the receiver	1. Make sure the transmitter has learned to the receiver.
	3. Transmitter measures temperature exceeding 99 degrees Fahrenheit and shows “HI” on LCD	1. Move transmitter to a cooler place and wait until temperature drops below 99 degrees.
	4. Distance between the transmitter and receiver is more than 30 feet	1. Make sure the opening distance is less than 30 feet.

**WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **WARRANTY**

This warranty gives you specific legal rights and you may also have other rights that vary from state to state or province to province. Answers to any questions regarding our limited warranty may be obtained by writing our corporate offices.

Ambient Technologies warrants each new Ambient Technologies remote control against any defects that are due to faulty material or workmanship to the original owner, for a period of five years after the original date of purchase. This warranty and our liability does not apply to batteries, nor does it include damage to merchandise or the remote control resulting from accident, alteration, neglect, misuse, improper installation or any other failure to follow Ambient Technologies installation and operating instructions.

After contacting Ambient Technologies Tech Service to receive a return authorization number, we agree to repair or replace at our option any Ambient Technologies remote control under warranty. Provided it is returned postage prepaid to our warranty facility in a padded carton within the warranty period, with proof of the original date of purchase and a brief description of the malfunction. This limited warranty does not include the cost of removal or re-installation.

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FOR TECHNICAL SUPPORT  
CALL 800-398-6195